



March 23, 2020

**Re: COVID-19**

To our Friends and Valued Customers,

Rightline is open. Sales, customer service, manufacturing and service parts will remain in operation to meet your needs throughout the uncertainty related to COVID-19. Our associates are the company's family and protecting everyone's health is the highest priority. We are striving for minimal disruption to your customer experience while COVID-19 restrictions are in effect.

The Department of Homeland Security, through the Cybersecurity and Infrastructure Security Agency, identifies our work as critical infrastructure within the transportation and logistics sector. Rightline offers expert assistance and timely delivery for essential material handling equipment.

All Rightline attachments are made in the USA. Manufacturing within our facilities provides you significant insulation from availability issues associated with imported products. The domestic material supply chain looks stable for the near term and we will keep you informed of any significant developments. Your continued support is greatly appreciated as we all work to move past the Coronavirus pandemic.

Best wishes for continued good health to you and your families.

A handwritten signature in black ink, appearing to read "Jeff Hamlik", with a large, stylized initial "J" on the left.

Jeff Hamlik  
Vice President